

You will receive an email from CC Payroll-Billing (creativecircle@backofficeportal.com), pointing you to https://creativecircle.backofficeportal.com, and then: Login Contact Us Feedback Home Login | Get Login | Forgot Password | Get Login **STEP 1** Enter your **USER ID** from the email you received from creativecircle@backofficeportal.com Please enter your details. User ID:* **STEP 2** Enter the **USER REF** number from User Ref:* the email you received from creativecircle@backofficeportal.com Email* User Name (Minimum 8 Characters):* **STEP 3** Password (Minimum 8 Characters):* The email that you enter **MUST** match the email we have on file. Confirm Password:* **STEP 4** Language:* English - US 🗸 Create your desired USER NAME and Submit Cancel **PASSWORD:** Only letters and numbers (no special characters) At least 8 characters long Your password is case sensitive Login **Contact Us** Feedback Home **STEP 5** Click **Submit**, and you will be directed to Login | Get Login | Forgot Password | this screen. This is the screen you will normally log in on moving forward. **Creative Circle Timecard Management Portal - Login** TIP! If you ever forget your password, you can use the login screen's Forgot Password sub-tab. User Name: Password: Submit



From:

CC Payroll-Billing Team <backofficenoreply@creativecircle.com>

Subject: Creative Circle Timecard Management Portal Access for EXAMPLE

HI EXAMPLE,

Welcome to Creative Circle's online timecard system! Managing timecards is easy and convenient when using the Creative Circle Timecard Management Portal.

An account has already been created for you:

Your User ID is #####

Your User Ref is #####

To access the portal (your online timecards) you will need to set up a unique login username and password by following these simple steps:

a) Go to the login screen at https://creativecircle.backofficeportal.com

b) Type in your User ID, User Ref and email address

c) Create a unique User Name and Password

d) Click 'Submit'

e) Click 'Login' and enter the new login and password that you have chosen.

NOTE: This is an example of the email you should receive from creativecircle@backofficeportal.com

Please contact us if you have any trouble accessing or using the portal. Also, please save these User numbers for your future reference. (If you forget your password you will need to know this information.) Thanks!

:: Payroll-Billing Team at Creative Circle

Note: This is an automatically generated email. Please do not reply to this email address. If you require assistance, please contact our Payroll-Billing Team at (323) 930-3112 or through the Contact Us tab at https://creativecircle.backofficeportal.com. Alternatively, you may use the Feedback feature in the portal.

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